

Dear Valued Guests, Employees and Members of our Communities:

In times of uncertainty, I feel it's important for Gambino's Pizza to be transparent and honest. I want to share our focus and efforts to keep everyone safe during the COVID-19 pandemic.

Our teams are constantly washing their hands, utensils and cleaning the store environment to mitigate the spread of contaminants. Employees have been asked to report the symptoms of *any* illness. Employees showing any signs of illness are asked to stay at home to recover.

Our products are baked in ovens at 400-425°. Products are removed, sliced and slid into boxes, all hands-free. Products are then held at safe temperatures until pickup, or moved into an insulated bag for immediate delivery. Associates handling cold products wear gloves at all times, swapping them out regularly for fresh gloves. Our prepared products do not come into direct contact with any team member.

The products we are offering are of the freshest quality. Our supply chain has gone without interruption, allowing us to provide safe, fresh pizzas, pastas and sandwiches, as well as our other products.

Thank you to our vendors for your commitment to our stores.

Our Independent Owner/Operators are in continual contact and cooperation with the Gambino's Pizza Corporate Office, Government Agencies and local Health Officials. Training is being reinforced, and improved sanitation methods are being adopted to keep everyone healthy.

Thank you Franchisees, for protecting our customers and employees.

Our associates are on the front lines, moving as quickly and safely as possible, providing contactless service to our guests. Wherever possible, they are exceeding each state's health regulations with extraordinary effort. They are remaining flexible on scheduling to allow our stores to be as productive and successful as the situation allows. They embody the very spirit of Gambino's Pizza.

Thank you team members, for making all of us proud.

Our communities and customers have shown tremendous support, in a variety of ways. They share and comment on our social media posts. They look for opportunities to offer a recommendation about our stores. And most importantly, they purchase our products.

Thank you, Customers. We work hard to repay the trust you show in us, with every menu item we produce for you.

We are all looking forward to returning to business as usual, with our dining rooms full of guests and employees, creating memories.

Until that day, remember: We are all in this together. We are all here for each other.

Sincerest Personal Regards,

Kevin Hulett
President & CEO
Gambino's Pizza